

# iM3® Port-X IV Portable Dental X-Ray

INSTRUCTIONS FOR USE AND  
TECHNICAL MANUAL



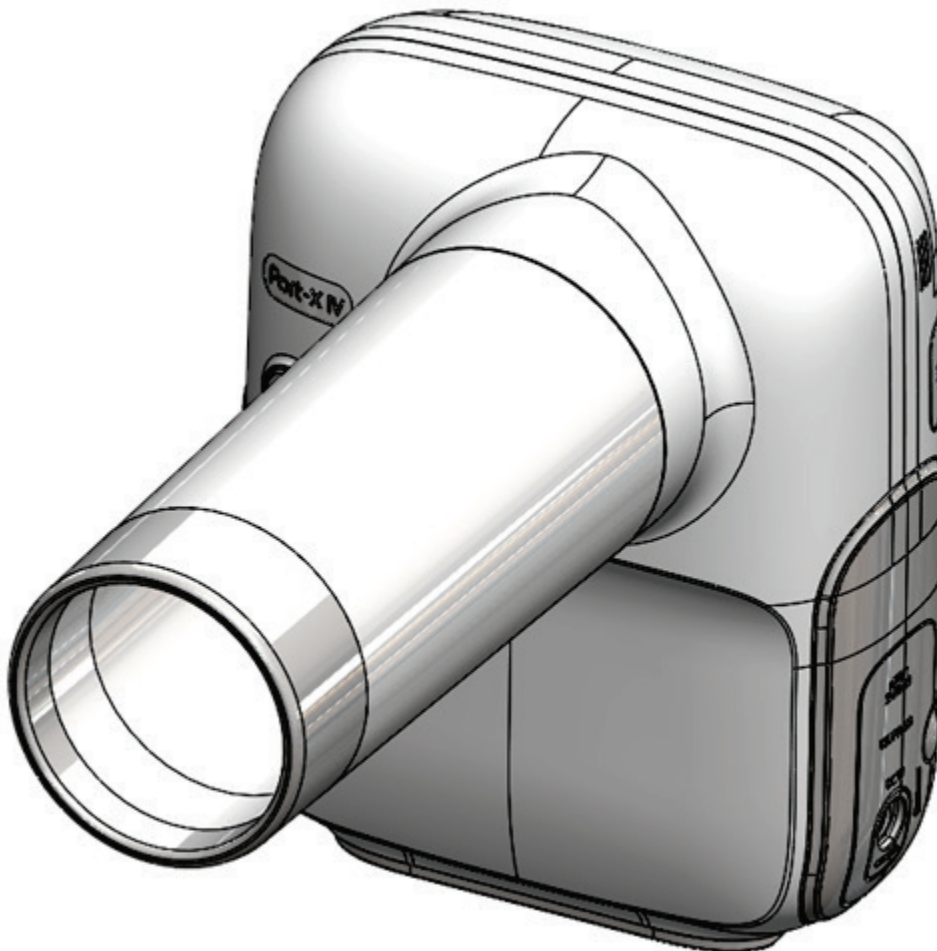
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# *PORT-X IV for Veterinary*

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## **User's Manual**

2020.04.17 Document Ver.1.0





# About the Manual

This manual contains general instructions for using the PORT-X IV and other information.

Please read this manual thoroughly to ensure safe and effective use of the instrument.














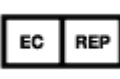



GENORAY Co., Ltd. is continuously developing the equipment, so its manual and configuration may change without the user's prior consent. If you have any questions about the equipment or manual, please contact our service center.

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The manufacturer and importer are responsible for ensuring the safety and reliability of the equipment along with its installation, calibration and repair by qualified personnel.

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**Used Symbols**

Symbol	Description	Location
	AC (Current)	
	Graft	Boards
	OFF	ON/OFF switch
	ON	ON/OFF switch
	X-ray generator, X-ray inspection	Label
	Type-B Bayonet Catch	Label
	Warning: dangerous voltage	Generator
	WEEE Mark	Label
	Laser	Equipment
	Refer to the User's Manual	Label
	Name of Manufacturer and Address	Label
	Manufactured Date	Label
	Equipment Serial Number	Label
	Authorized representative in the European community	Label
	CE Symbol(2460)	Label Manual
	This symbol indicates information and notes.	Manual
	This symbol indicates precautions. This indicates possible situations and environments that patients or users may be in.	Manual

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# 1. Equipment Introduction and Safety Information

## 1.1 Equipment Introduction

The diagnostic x-ray system PORT-X IV is a device for photographing the teeth and bones, etc. of patients for accurate diagnosis. It is designed to realize high quality images and reduce unnecessary radiation exposure, and is a portable device.

- Features of PORT-X IV
  - User interface considering user convenience
  - Possible to set optimal x-ray photography time for each site
  - IPS LCD with excellent viewing angle
  - Reduced weight for improved portability
  - When syncing the oral sensor, you can view the acquired images from the equipment through the display.



This equipment conforms to Class II according to the Rule 10 of Classification Criteria, Annex IX of Council Directive 93/42/EEC.

- 
- Firmware version
    - Version 1.0.6.7



- Firmware is constantly updated and the manual version and the actual equipment version may differ.
- To set automatic firmware updates, please refer to “2.5.1 Settings – Menu.”

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- Equipment Warranty

All equipment of GENORAY Co., Ltd. receives warranty repairs free of charge for breakdowns and defects occurring during normal transportation and use within one year (however, 6 months for batteries) after purchase.

- In the following cases, a service fee will be charged after the repair.
- The warranty period has expired
- Breakdown was caused by a natural disaster such as earthquake, fire, lightning, etc
- Breakdown due to improper movement of equipment or careless use after installation
- Breakdown was caused by repair or modification by someone other than Genoray Co., Ltd. or designated service personnel.



We will make available on request circuit diagrams, component part lists or other information that will assist service personnel to repair those parts of PORT-X IV.

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## 1.2 Precautions before use

The user is responsible for the operation and maintenance of the equipment.

For your safety, please be familiar with the following precautions and perform regular inspections.

- There is always potential risk present with the use of medical devices that use X-rays and electricity.
- Please read this manual thoroughly before using this equipment.
- Please read the safety related information provided in the manual such as the method of use and methods for handling emergency situations, etc.
- This equipment may only be used by legally qualified doctors, dentists and radiologists.
- Please check the contact status, polarity, etc. of the switch, and check if the device is operating correctly.
- Please check that all cord connections are correct and complete.
- Only batteries from our company can be used with this equipment.
- Since a rechargeable battery is used, please check the charge before use and if the charge is insufficient, use the dedicated adapter to charge it.
- If any abnormality is found or if the battery needs to be replaced, consult a specialist (seller or manufacturer).
- This device requires a dedicated adapter. Do not use adapters manufactured by other companies or made arbitrarily.
- Do not use the equipment if it is malfunctioning or out of order.

Contact our service center immediately and do not operate the equipment forcibly until a technician contacts you.

- Instruct the patient to remove any kind of accessories and metals, such as glasses, hearing aids, dentures, or hairpins before the imaging. There may be shadows and reflections when you take an image with the abovementioned objects. For safety reasons, it is recommended that any attire that goes around the neck, such as scarfs, mufflers, and neckties, be removed.



Do not modify this device without the permission of the manufacturer.

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## 1.3 Suitability

The user of this equipment is responsible for verifying the X-ray exposure, leakage dose, valid beam center and accuracy of kV and mAs.

- This equipment may be used only by legally qualified doctors and radiologists.
- Only authorized persons may enter the X-ray room.

## 1.4 Precautions During Use

- Use appropriately for the physical condition of the patient and take care not to exceed the time required for diagnosis and treatment.
- Use as directed by a specialist. It is to be used only by authorized personnel.
- Continue to monitor the device as a whole and the patient for any abnormalities.
- If abnormalities are found in the device as a whole or in the patient, take appropriate measures, such as keeping the patient in a safe condition and stopping the operation of the device, etc.
- In the event of a malfunction of the device, do not touch the device but check the power supply and for the appearance of abnormality based on the judgment of the person in charge. Make a request to the manufacturer's or seller's specialist for repair after marking it appropriately.
- The Micro SD card should be examined on a regular basis, and if it is unreadable, you must purchase a new SD card.
- We recommend only using SD cards that the manufacturer has authorized or provided.
- When removing the SD card from the equipment, make sure to turn the power off.
- If you attempt to remove the Micro SD card while the power is on, it may cause data loss or damage to the Micro SD card and cause errors in the card.
- Do not disassemble or modify the Micro SD card.

## 1.5 Precautions when using a wireless USB Dongle

- A wireless USB Dongle that uses a RTL8188EU Chipset can be used for PROT-X IV.  
We recommend that you only use products that have been provided by CE/FCC certified by Genoray Co.
- The router uses WPA-PSK or a higher form of security, preventing external devices from connecting. (PORT-X IV cannot connect to routers without a password).
- Regularly change passwords.
- If the password is exposed externally, immediately change the password.
- Have it set so that it blocks any kind of external devices connecting to the router that is being used.
- Have the PC OS system updated at all times.
- Use antivirus programs for your PC and keep the antivirus programs updated at all times.
- Have PORT-X IV updated to the newest firmware.
- Periodically change the ID and password when PORT-X IV is connected to the PC.
- If the ID and password used when PORT-X IV is connected to the PC are exposed externally, change them immediately.
- Do not connect PORT-X IV with the PC if the PC is infected with a malicious virus.
- If the PC is infected by a malicious virus, immediately sever the network connection and seek security advice.

## 1.6 Storage Precautions

- Please store it at a place away from water.
- Store in a place where adverse effects are not caused by atmospheric pressure, temperature, humidity, ventilation, consistency, dust, salt, ions, etc.
- Pay attention to safety conditions such as slope, vibration, shock, etc.
- Do not store in chemical storage or gas generating locations.
- When using the device, do not use any device that can generate external electromagnetic fields, such as a cell phone.
- Regularly check the performance of the device and components.
- When using a device that has not been used for a long time, check with the manufacturer to make sure that it is operating completely normally.
- Use a neutral detergent to clean regularly and ensure that liquid does not go into the equipment.
- Use a disinfectant solution such as 2% ammonia water to disinfect the areas patients have touched.
- Do not use corrosive detergents or disinfectants.

## 1.7 Electrical Safety and Fire

Please check the following before using this equipment.

- This equipment is powered by a battery.
- While charging the battery, please check if the plug supplying power is appropriate.
- The same should be checked for the power input of all peripheral devices (signal input/output including peripheral devices).



To avoid electrical interference when charging the power supply of this equipment, keep it away from power generators, other X-ray equipment, and broadcasting stations. If this equipment shares power with other electrical or electronic equipment, abnormal images may occur.



PORT-X IV is a Class 1 device and Type B device with respect to its rated safety type and grade.

This equipment is not protected against liquid invasion.



Make sure that the grounding is connected properly to avoid electric shock.



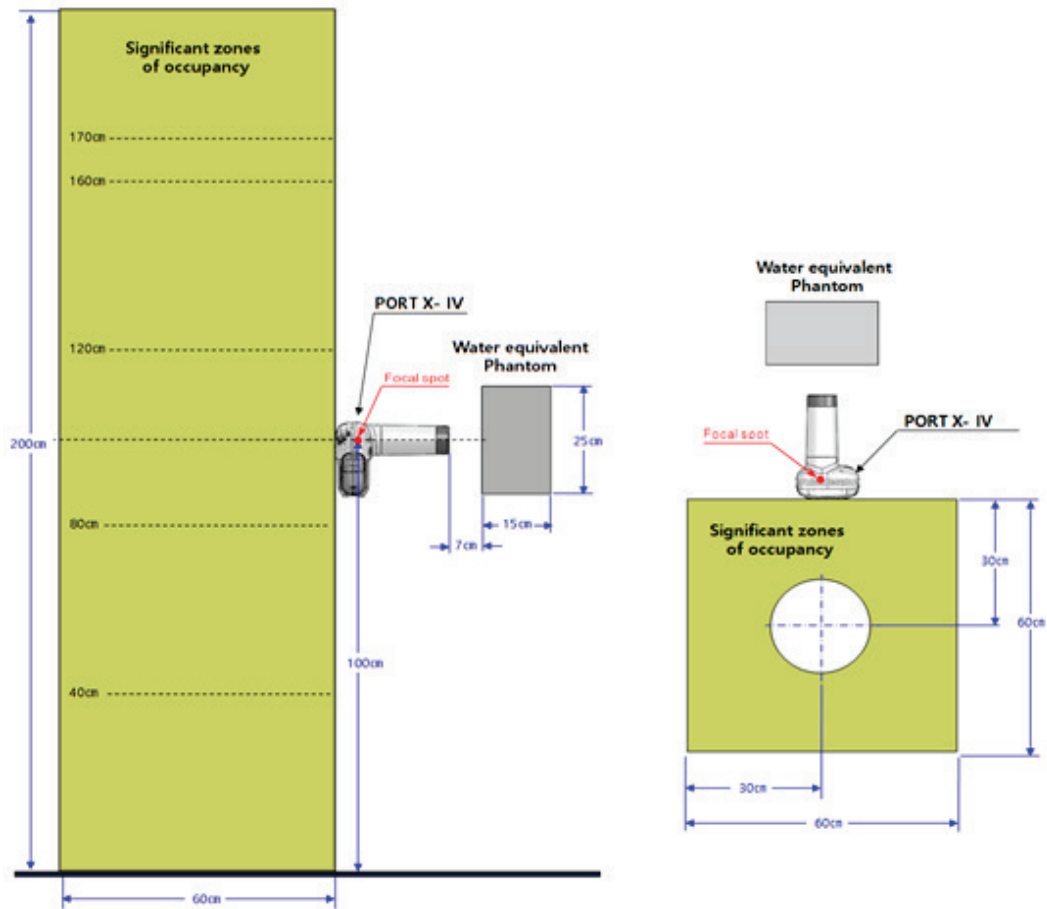
The electrical circuits in this equipment utilize voltages that can cause serious injury or death from electric shock. To avoid such risks, users should never remove the cover from any part of the unit.



To charge the battery, use the provided charger. If it is used for any purpose other than charging this equipment, it may cause damage or breakdown of the equipment.

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## 1.8 Significant zones of occupancy



Height(cm)	Highest permissible Air kerma In one year, mGy	Measured stray radiation in one hour mGy
0	1.5	0.101
20	0.7	0.309
40	0.7	0.334
60	0.7	0.140
80	0.7	0.081
100	0.7	0.149
120	0.7	0.242
140	0.7	0.221
160	0.7	0.208
170	0.7	0.108
180	0.7	0.198
200	0.7	0.129



## 1.9 Radiation Safety

The user must obey the radiation safety and protection laws of their respective country.

- All users should wear radiation protection apparatuses using the equipment.
- In order to prevent unnecessary exposure, collimation should be done according to the patient's body type.
- In addition to exposure, there may also be reflected scattered radiation, so we recommend the use of a backscatter shield.
- Notes on using at the sites of implanted cardiac pacemakers and implanted cardiac defibrillators
  - If exposed with continuous X-ray beams, these devices can suffer inappropriate malfunctions. Therefore, avoid using the X-ray beam directly on the pacemakers or implanted cardiac defibrillators and use the X-ray at a minimal output for a short time.








X-ray equipment can be dangerous to the patient and the user unless the user observes safe exposure values and correct operating procedures.

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## 1.10 Equipment Overheating

The below warning is displayed when the high voltage generating device is overheated.

Temperature	Color	X-Ray Exposure Status
Room temperature 5°C or below	 <b>Grey</b>	X-ray exposure impossible
Room temperature 6°C to 13°C	 <b>Blue</b>	X-ray exposure possible (recommended to use after warming up)
Room temperature 14°C to 40°C	 <b>Green</b>	X-Ray exposure possible
Room temperature 41°C to 44°C	 <b>Yellow</b>	X-ray exposure possible (recommended to use after cooling)
Room temperature 45°C or above	 <b>Red</b>	X-ray exposure impossible (overheating of high voltage generating device)

- In case of overheating of high voltage generating device, turn off the power and wait for 2 to 3 hours for cooling time. After that, turn on the power and check if exposure is possible.



If you use the equipment continuously without cooling time, the X-ray tube may be damaged. Therefore, use it after allowing it to have the post-exposure cooling time.

## 1.11 Usage Environment

- Allowable Environment
  - Temperature: 6°C to 35°C (42.8°F to 95°F)
  - Relative Humidity: 10% to 80%
  - Atmospheric pressure: 500 to 1060hPa (50 to 106kPa)
- Optimal temperature and humidity
  - Temperature: 19°C to 25°C (66.2°F to 77°F)
  - Relative Humidity: 40% to 60%
- Move & Storage Environment
  - Temperature: -10 ~ 60°C (14°F to 140°F)
  - Relative Humidity: 10 ~ 80%
  - Atmospheric pressure: 500~1060 hPa
- Avoid the following conditions when using and storing the equipment.
  - Exposure to direct sunlight
  - Exposure to dusty conditions
  - Exposure to high humidity
  - Environments that may cause problems with the ventilation of the equipment
  - Exposure to a salt-containing atmosphere
  - Exposure to chemical or hazardous gases

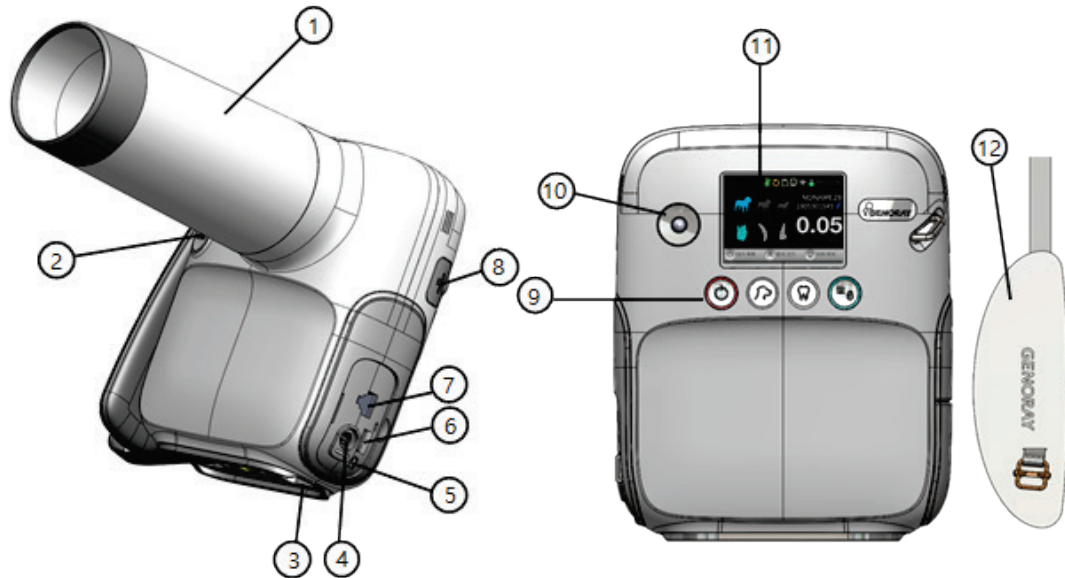
## 1.12 Waste Treatment Methods

Disposal of worn out equipment and accessory wastes is as follows.

No.	Component	Disposal Method
1	X-ray Tube	Industrial Waste Treatment Facility
2	Plastic	Recycled
3	PCB & Harness or Other Processing Material	Industrial Waste Treatment Facility

## 2. Composition of PORT-X IV

### 2.1 Structure and Naming



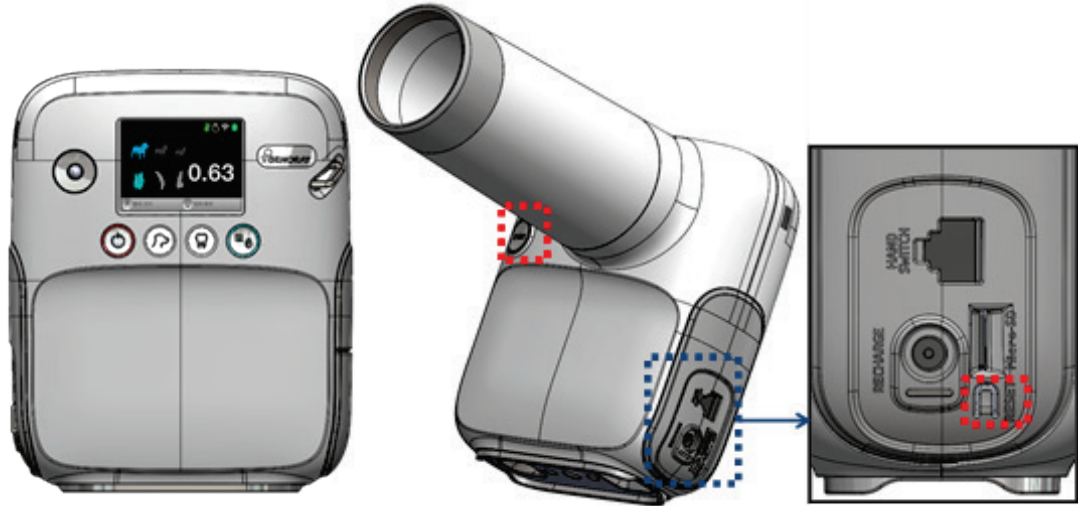
No.	Naming	No.	Naming
1	Field size-restricted equipment	7	Hand switch connector
2	X-ray exposure button	8	Oral sensor USB connector
3	Wireless USB dongle connector	9	Power button/Status indicator LED
4	Charging connector	10	Trackball
5	Reset button	11	Display
6	Micro SD card connector	12	Strap Handle



**Component**








Image	Description
	<p>Battery</p>
	<p>Charger</p>
	<p>FFC jig</p>
	<p>Wireless USB dongle (optional)</p>
	<p>IO sensor (optional)</p>
	<p>Hand switch (optional)</p>
	<p>Tripod (optional)</p>

## 2.2 Buttons for Equipment Operation

Optimal images can be obtained by subdividing the patient's size and tooth position selection as well as equipment ON/OFF control.

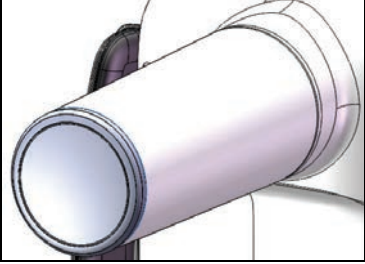


Button	Description
	<p><b>[Equipment ON]</b></p> <ul style="list-style-type: none"> <li>▪ If you press the power button for at least 0.5 seconds, the status indicator button turns on blue with a start sound and the unit turns on.</li> </ul> <p><b>[Equipment OFF]</b></p> <ul style="list-style-type: none"> <li>▪ If you press the power button for at least 2 seconds, the equipment turns off with a shutdown sound.</li> <li>▪ The equipment is set to use power saving mode by default.                             <ul style="list-style-type: none"> <li>• Power Saving Mode: If the device is not used for a set period of time, it will change to the power saving mode.                                     <ul style="list-style-type: none"> <li>In power saving mode, a white LED lights up on the trackball.</li> </ul> </li> <li>• Shut down: While in power saving mode, if you do not use the device for a specified period of time,                                     <ul style="list-style-type: none"> <li>• It will shut down automatically.</li> <li>• If the battery has less than 10% remaining, the device will shut down with a shut down sound.</li> </ul> </li> </ul> </li> <li>▪ Press one of the buttons to cancel the power saving mode.</li> <li>▪ Power saving time and auto shutdown time can be changed from "Menu → Settings → Set Time."</li> </ul>
	<p><b>[Changing Patient Size]</b></p> <ul style="list-style-type: none"> <li>▪ If you press the patient size button, the patient size changes.</li> <li>▪ The x-ray exposure time changes depending on the size of the patient.</li> <li>▪ Patient size is categorized as "large, medium and small."</li> </ul>

Button	Description
	<p><b>[Tooth Selection]</b></p> <ul style="list-style-type: none"> <li>Press the tooth selection button to change the tooth position.</li> <li>Use the trackball to select the maxillary/mandibular and the tooth to be imaged.</li> <li>Depending on the tooth, the x-ray exposure time changes.</li> </ul>
	<p><b>[Menu]</b></p> <ul style="list-style-type: none"> <li>The menu window appears or disappears.</li> </ul> <p><b>[X-ray LOCK]</b></p> <ul style="list-style-type: none"> <li>When pressed for 2 seconds or longer, it turns red and the device enters the X-ray lock state.</li> </ul>
	<p><b>[Trackball]</b></p> <ul style="list-style-type: none"> <li>You can set the X-ray imaging time.</li> <li>You can move up, down, left, and right in menus, keyboards, etc.</li> </ul>
	<p><b>[X-ray Exposure]</b></p> <ul style="list-style-type: none"> <li>Used for X-ray exposure.</li> <li>Press the button until the beep sound stops and it will exposure 1 time as per set exposure time.</li> </ul> <hr/> <p> Releasing the button during exposure immediately stops X-ray exposure and movement of the instrument.</p>
	<p><b>[Reset]</b></p> <ul style="list-style-type: none"> <li>Used for forced shut down and updating the equipment.</li> </ul>
	<p>The buttons are basically used as above, but can be used differently for each menu.</p> <p>Menu-specific button functions are shown at the bottom of the "Display."</p> <p>The underlined function in the display is activated when the button is pressed for at least 2 seconds.</p>

## 2.3 Exposure Restriction Mechanism

- Exposure Restriction Mechanism

Image	Description
	<p>This is a device to prevent X-rays from being exposed. The inside is shielded with lead and equipped with an aluminum filter to minimize radiation exposure for patients and users.</p>



## 2.4 Connector

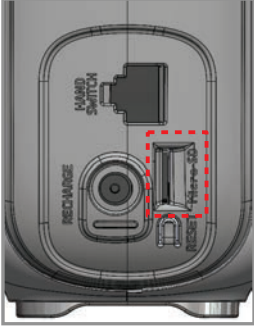


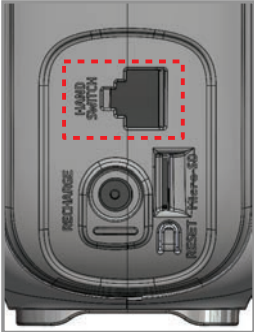

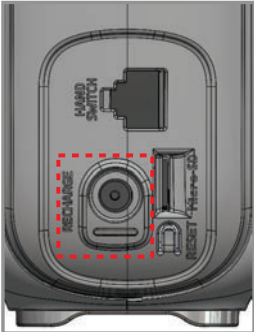


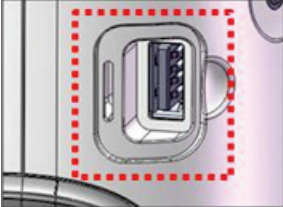



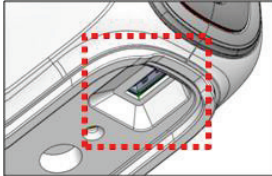




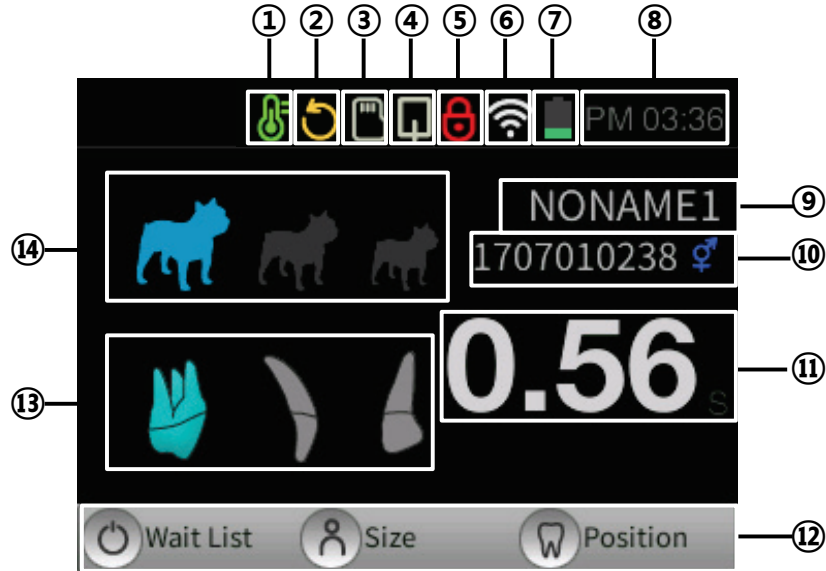
Image	Description
	<p><b>[Micro SD Card connector]</b></p> <ul style="list-style-type: none"> <li>A connector that inserts the Micro SD Card.</li> </ul> <hr/> <p> It is encouraged to have important clips be backed up elsewhere other than the Micro SD card, as our company does not have any responsibility for any form of loss or damage of recorded data on the Micro SD card.</p> <hr/> <p> Our company does not provide warranty for any errors with Micro SD cards other than the ones we provide.</p>
	<p><b>[Hand switch connector &amp; mA measurement connector]</b></p> <ul style="list-style-type: none"> <li>A connector that connects the hand switch.</li> <li>It is usable when measuring mA from the outside.</li> </ul> <hr/> <p> You can only use the hand switch connector provided by the company.</p>
	<p><b>[Charger connector]</b></p> <ul style="list-style-type: none"> <li>A connector that is used to charge the battery.                     <ul style="list-style-type: none"> <li>If you are charging from 0% battery, allow up to 4 hours and 30 minutes to fully charge.</li> </ul> </li> </ul> <hr/> <p> The charging time may vary based on the battery percentage.</p> <hr/> <p> You can only use the charging adaptor provided by the company.</p>
	<p><b>[Oral sensor USB connector]</b></p> <ul style="list-style-type: none"> <li>A USB connector that connects the oral sensor.</li> </ul> <hr/> <p> You can only use the oral sensor provided by our company.</p> <p> Furthermore, the oral sensor needs to be permitted with 5 V.d.c provided by our company.</p>

Image	Description
	<p><b>[Holder string]</b></p> <ul style="list-style-type: none"> <li>▪ In order to use the equipment securely, hold the equipment firmly with your hand.</li> <li>▪ The string length can be adjusted for the user's convenience.</li> </ul>
	<p><b>[Wireless USB dongle connector]</b></p> <ul style="list-style-type: none"> <li>▪ A USB connector to insert a wireless USB Dongle.</li> </ul> <hr/> <p> The company encourages the usage of a wireless USB dongle (optional) provided by us.</p> <p> The company does not provide warranty for any errors caused from using a wireless USB dongle that is not provided by us.</p> <hr/> <p> The wireless environment and network status determines the speed of the transfer of data.</p> <hr/> <p> The device will not function properly if there is a jammer.</p>







## 2.5 Display

You can check the device status and filming condition on the display.



No.	Feature	No.	Feature
1	X-ray tube temperature check	8	Current time
2	Firmware update notification	9	Patient name
3	Micro SD card insert check	10	Patient number, Patient sex
4	Oral sensor connection check	11	X-ray exposure time
5	X-ray exposure lock notification	12	Button feature description
6	Wireless (Wi-Fi) connection check	13	Teeth placement selection
7	Battery check	14	Patient size selection


### 7 Battery Check

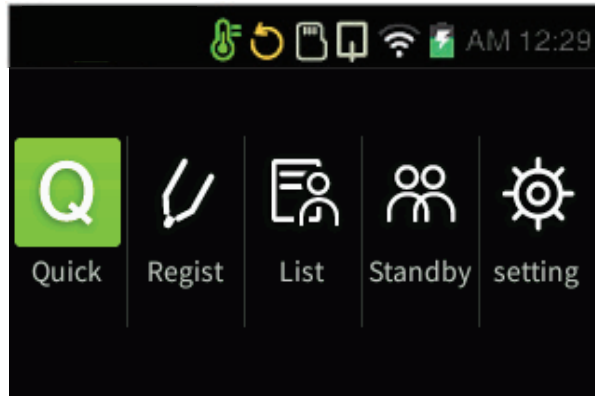
Equipment in use		Charging	
	Low battery level		Battery charging (10%)
	Battery 50% left		Battery charging (50%)
	Battery 100% left		Battery fully charged


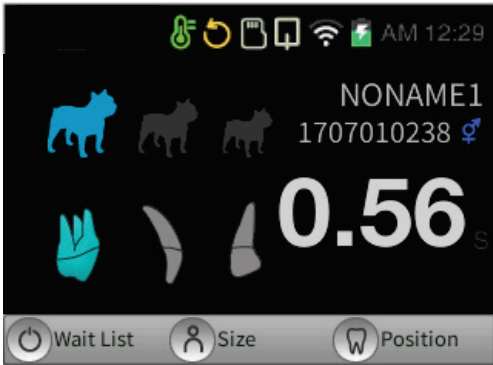


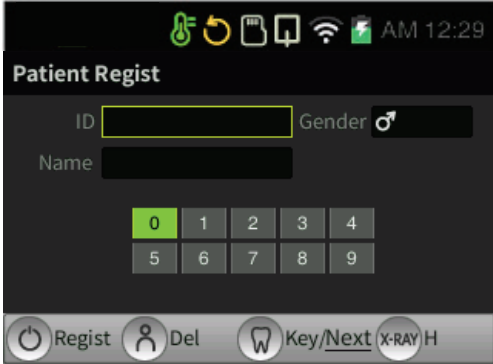










It is recommended to maintain the remaining battery level at 50% or more for smooth use of the equipment.


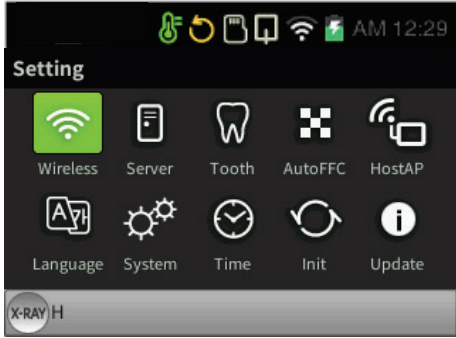
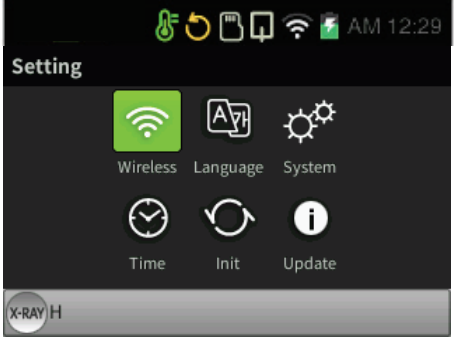
### 2.5.1 Menu

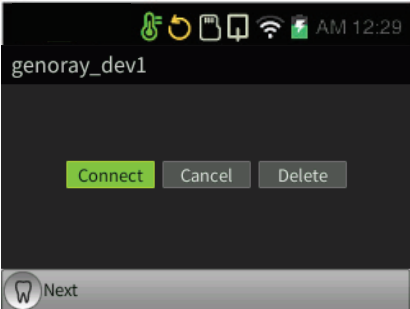
1. When the menu button (  ) is pressed, the following screen will be displayed.
2. If you want to return to the main screen from the menu screen, click the X-ray exposure button.

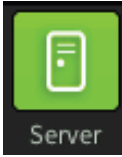



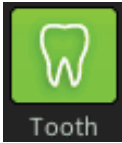
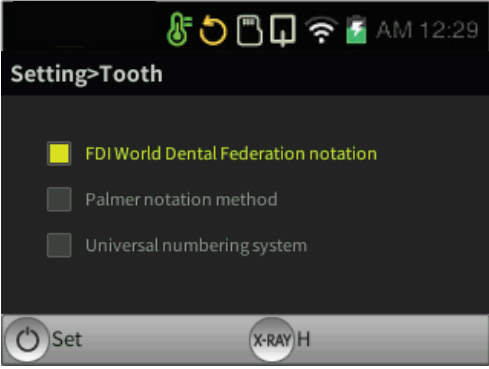


Menu	Description
	<p><b>[Quick]</b></p> <ul style="list-style-type: none"> <li>▪ Click on Quick button to automatically register patients.</li> <li>▪ Patient number: It is registered as "Registration Time", "Patient Name: NONAME", "Sex: Neutral."</li> </ul> 
	<p><b>[Regist]</b></p> <ul style="list-style-type: none"> <li>▪ The patient registration window will pop up when you click Regist button.</li> <li>▪ After inputting patient information, click the power button (  ) to register.</li> </ul> 


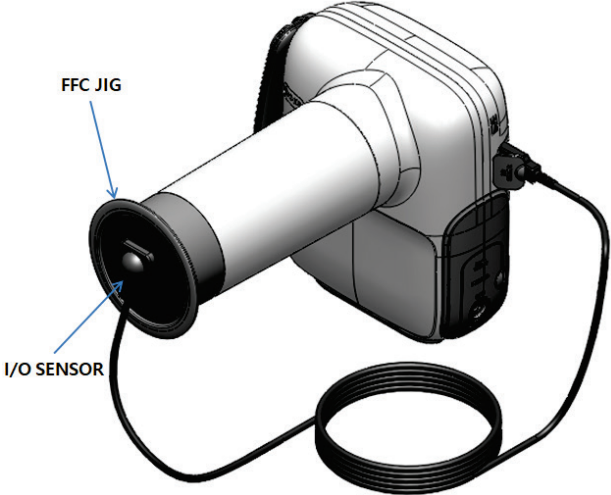

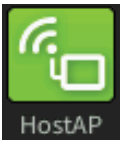
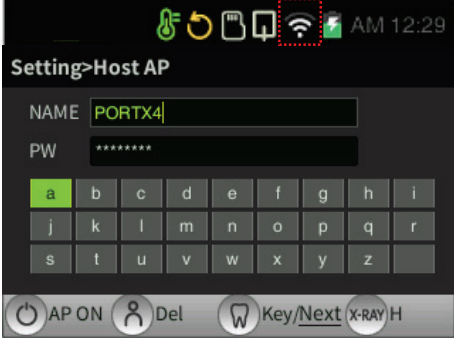
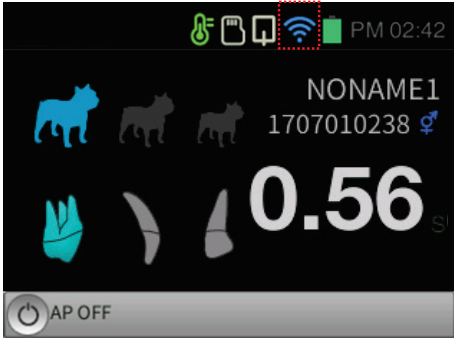

Menu	Description																
	<p><b>[List]</b></p> <ul style="list-style-type: none"> <li>The patient list will pop up when you click on List button.</li> <li>If you click patient information using the trackball, an image thumbnail view will pop up.</li> </ul>  <table border="1" data-bbox="676 539 1166 757"> <thead> <tr> <th>ID</th> <th>Name</th> <th>Img</th> <th>Trx</th> </tr> </thead> <tbody> <tr> <td>2003271851</td> <td>♀ NONAME0</td> <td>0</td> <td>0</td> </tr> <tr> <td>1707010239</td> <td>♂ NONAME2</td> <td>0</td> <td>0</td> </tr> <tr> <td>1707010238</td> <td>♀ NONAME1</td> <td>0</td> <td>0</td> </tr> </tbody> </table> <hr/> <p> The "Send" feature requires wireless settings and a server PC to be set.</p> <hr/> <p> You can register up to 200 patients and save 100 images per patient. You can save up to approximately 3400 films with a 16 GB Micro SD card.</p>	ID	Name	Img	Trx	2003271851	♀ NONAME0	0	0	1707010239	♂ NONAME2	0	0	1707010238	♀ NONAME1	0	0
ID	Name	Img	Trx														
2003271851	♀ NONAME0	0	0														
1707010239	♂ NONAME2	0	0														
1707010238	♀ NONAME1	0	0														
	<p><b>[Standby]</b></p> <ul style="list-style-type: none"> <li>When you click Standby button, the list of patients who requested for image will pop up on PORTVIEW.</li> </ul>  <table border="1" data-bbox="676 1382 1166 1599"> <thead> <tr> <th>ID</th> <th>Name</th> <th>Acq</th> </tr> </thead> <tbody> <tr> <td>1606-068</td> <td>♀ NONAME</td> <td>1</td> </tr> <tr> <td>1709-025</td> <td>♀ EMERGENCY</td> <td>1</td> </tr> <tr> <td>1710-033</td> <td>♀ EMERGENCY</td> <td>1</td> </tr> </tbody> </table> <hr/> <p> The "Standby" feature</p> <ul style="list-style-type: none"> <li>Can only be linked with a PORTVIEW version higher than 2.2.5.0.</li> <li>Wireless network settings and a server PC need to be set.</li> </ul> <hr/> <p> If multiple devices are using a server PC at the same time and you are trying to select patients, you will not be able to select multiple patients.</p>	ID	Name	Acq	1606-068	♀ NONAME	1	1709-025	♀ EMERGENCY	1	1710-033	♀ EMERGENCY	1				
ID	Name	Acq															
1606-068	♀ NONAME	1															
1709-025	♀ EMERGENCY	1															
1710-033	♀ EMERGENCY	1															

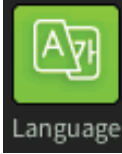
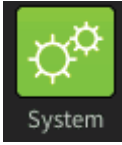
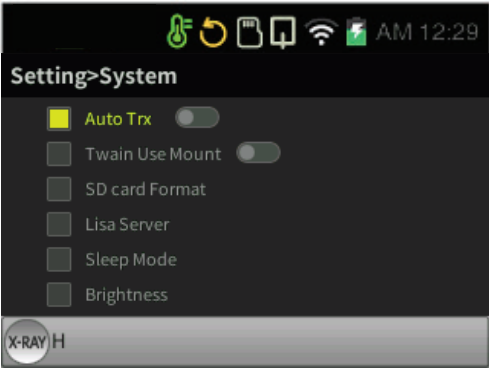

Menu	Description
	<p><b>[Setting]</b></p> <ul style="list-style-type: none"> <li>▪ The settings window will pop up when you click on Setting.</li> <li>▪ The settings window is divided into “when using the oral sensor” and “when not using the oral sensor.” You can set the usage environment of PORT-X IV.</li> </ul> <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;">  <p>[using the oral sensor]</p> </div> <div style="text-align: center;">  <p>[not using the oral sensor]</p> </div> </div>


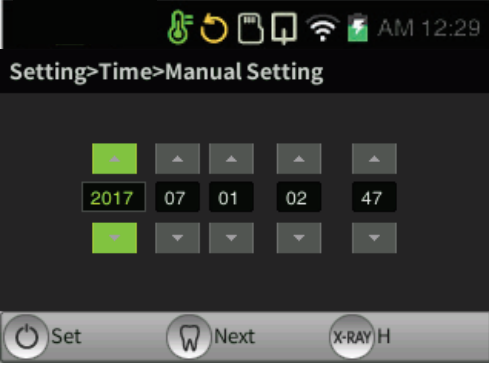
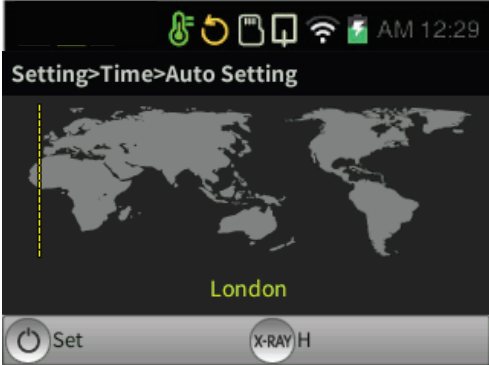

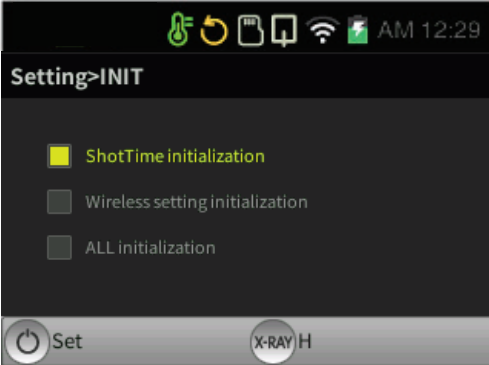
Menu	Description
<p>[Wireless]</p> <p>① Settings -&gt; Select Wireless</p>  	<p>② Check the wireless AP list and select the wireless AP to use. When linking with PortView, connect to the same wireless AP with the server PC</p>  <p>③ Enter the password for the selected wireless AP.</p>  <p>④ Connect to the wireless connection.</p>  <p> If the connection is not stable, you can set the settings to manual if you click on the register patient button.</p> <p> You can only use networks with passwords.</p> <p> This does not work if there is a jammer.</p>





Menu	Description
	<p><b>[Server]</b></p> <ul style="list-style-type: none"> <li>▪ You can select Server PC to connect to a server PC.                             <ul style="list-style-type: none"> <li>• Basic ID: PORTXIV PW: 12345678</li> </ul> </li> <li>▪ The IP address has to be the same as the server PC.</li> </ul> <div data-bbox="715 454 1206 819" style="border: 1px solid black; padding: 5px; margin: 10px 0;">  </div> <hr/> <div data-bbox="555 869 651 967" style="display: inline-block; vertical-align: middle;">  </div> <div data-bbox="687 869 1374 967" style="display: inline-block; vertical-align: middle;"> <p>If multiple devices are using a server PC at the same time and you are trying to select patients, you will not be able to select multiple patients.</p> </div> <hr/> <div data-bbox="555 1016 651 1115" style="display: inline-block; vertical-align: middle;">  </div> <div data-bbox="687 1034 1374 1115" style="display: inline-block; vertical-align: middle;"> <p>See Appendix for the server PC ID, PW change, and server IP address.</p> </div>
	<p><b>[Tooth]</b></p> <ul style="list-style-type: none"> <li>▪ You can set the teeth numbers.</li> </ul> <div data-bbox="715 1227 1206 1594" style="border: 1px solid black; padding: 5px; margin: 10px 0;">  </div>



Menu	Description
	<p><b>[Auto FFC]</b></p> <ul style="list-style-type: none"> <li>If the message that there is no FFC file is displayed when reconnecting, click the Create FFC button again to create it.</li> </ul>  <hr/>  <p>Please note that x-rays are automatically generated when creating a FFC.</p>
	<p><b>[HostAP]</b></p> <ul style="list-style-type: none"> <li>You can connect the mobile app and equipment to each other. <ul style="list-style-type: none"> <li>Basic Name: PORTXIV</li> <li>Basic PW: 12345678</li> </ul> </li> <li>The wireless icon changes color when it is properly connected.</li> </ul> <div style="display: flex; justify-content: space-around;"> <div data-bbox="459 1272 914 1608">  <p style="text-align: center;">[not connected]</p> </div> <div data-bbox="930 1272 1385 1608">  <p style="text-align: center;">[connected]</p> </div> </div> <hr/>  <p>Supported devices: Android, Android tablet, iPhone, iPad.</p>

Menu	Description
	<p><b>[Language]</b></p> <ul style="list-style-type: none"> <li>▪ You can set the language of the equipment.</li> <li>▪ Setable languages: Korean, English, Japanese</li> </ul>
	<p><b>[System]</b></p> <ul style="list-style-type: none"> <li>▪ Automatic transfer When you check automatic transfer, the data is transferred automatically and sent to the server.</li> <li>▪ Format SD card When you check Format SD card, all of the patient information and films will be deleted.</li> <li>▪ Lisa Server If you check Lisa Server, all the patient information is sent to the Lisa Server.</li> <li>▪ Power saving mode Set the power saving time and equipment OFF time.</li> <li>▪ Brightness adjustment Adjust the brightness of the LCD.</li> </ul> <div data-bbox="715 1021 1206 1388" style="border: 1px solid black; padding: 5px; margin: 10px 0;">  </div> <hr style="border: 0.5px solid black; margin: 10px 0;"/> <div data-bbox="555 1438 647 1518" style="display: inline-block; vertical-align: middle;">  </div> <div data-bbox="679 1442 1394 1509" style="display: inline-block; vertical-align: middle; margin-left: 10px;"> <p>When formatting the Micro SD card, all patient information and films are deleted.</p> </div>

Menu	Description
	<p><b>[Time]</b></p> <ul style="list-style-type: none"> <li>▪ You can set the time.           <ul style="list-style-type: none"> <li>• Manual setting Select Settings, and control the time using the trackball.</li> </ul> </li> </ul>  <ul style="list-style-type: none"> <li>• Automatic setting If you select a country when connected to the Internet, the time is automatically set to the time of the selected country.</li> </ul> 
	<p><b>[Init]</b></p> <ul style="list-style-type: none"> <li>▪ Film time reset Initialize the X-ray imaging time.</li> <li>▪ Wi-Fi reset The Wi-Fi network settings are reset.</li> <li>▪ Overall reset All of the settings are reset.</li> </ul> 

Menu	Description
	<p><b>[Update]</b></p> <ul style="list-style-type: none"> <li>▪ You can check current version of the firmware and also update it to the latest version.</li> <li>▪ Check firmware version You can check the version of the firmware by clicking on the teeth select button.</li> <li>▪ How to Update Firmware               <ol style="list-style-type: none"> <li>① Check the version.</li> <li>② Click the power button  to proceed updating.</li> <li>③ After update is completed, click on the reset button to reboot the device.</li> </ol> </li> </ul> <hr/> <p>The update environment is as follows.</p> <ul style="list-style-type: none"> <li>▪ Wireless network connection</li> <li>▪ Insert the Micro SD card</li> <li>▪ Micro SD capacity: at least 50 Mb</li> <li>▪ Battery must be higher than 50% or has to be charging.</li> </ul> <hr/> <p> Do not use any other firmware updates that are not provided by the manufacturer. It can damage the device. Any damage caused by using firmware updates that are not provided by the manufacturer are not covered by warranty.</p> <hr/> <p> If you disconnect the battery or use an unstable charging port, the device may be damaged.</p>



## 3. Directions

### 3.1 Preparation before use

- Get well-acquainted with the user manual.
- Check the voltage specified by the manufacturer.
- Check the charging level before use.



X-ray exposure is not possible while the device is charging.

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Before imaging, you must ask the patient to remove other jewelry and metallic items worn by them.

Performing imaging when such objects are present may cause shadows and reflections in the image.

---



The operator should do the imaging from a location safely protected from X-rays and while wearing protective equipment.

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Be careful not to release the exposure button during imaging.

Releasing the exposure button will stop X-ray exposure and you will receive a message about an abnormal shutdown of the equipment.

---









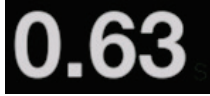
Pay attention to the condition of the patient and the equipment during the imaging.






In the case of an unexpected problem, immediately release the exposure button.

---

## 3.2 Image Acquisition

### 3.2.1 Filming Method - Not Using the Sensor







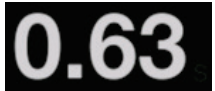
Sequence	Description	Notes
<p>1. Setting X-ray exposure time</p>	<p>① Click the patient size button to set the size of the patient. Patient size button ()</p> <p>② After clicking the tooth selection button, set the location for imaging using the trackball Tooth selection button ()</p> <p>③ When selecting patient size and tooth, the pre-stored X-ray exposure time is set</p> <hr/> <p>If,after the end of X-ray exposure, the image is not satisfactory due to an insufficient or excessive X-ray dose, You can adjust the X-ray exposure time by moving the trackball up or down.</p> <p> <ul style="list-style-type: none"> <li>▪ ↑ : Increase X-ray exposure time (Large/Medium/Small: 30 Step)</li> <li>▪ ↓ : Reduce X-ray exposure time (Large/Medium/Small: 30 Step)</li> </ul> </p> <hr/> <p> After changing the exposure time set as above, the changed X-ray exposure time is saved simultaneously at the end of exposure.</p>	   
<p>2. Equipment Alignment</p>	<p>① Accurately place the exposure restriction equipment at the site to be photographed</p>	






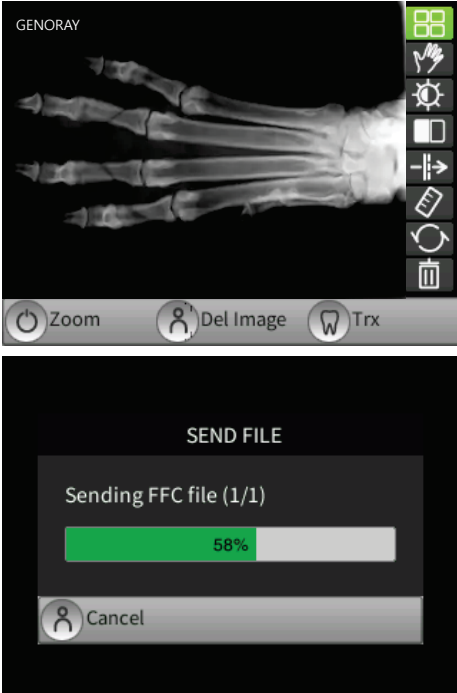
Sequence	Description	Notes
<p>3. Imaging</p>	<p>① Press the X-ray exposure button.</p> <p>② A "Ready" message appears in the LCD window for about 2 seconds.</p> <p>③ When the exposure begins, an "X-ray exposure" notification window is displayed on the LCD, and a beep sound occurs.</p> <hr/> <p> You have to press the X-ray exposure button for the set X-ray exposure time.</p> <hr/> <p>④ When the exposure is completed, the beep sound ends and the X-ray exposure notification window disappears.</p> <hr/> <p> After the end of exposure, a cooling time of approximately 50 seconds is required. (X-rays cannot be exposed during the cooling time.)</p>	   










### 3.2.2 Filming Method - Using the Sensor



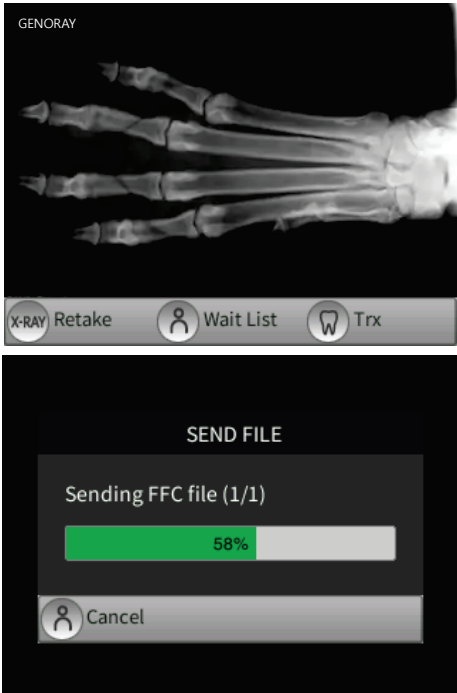
#### PORT-X IV Filming Technique

Sequence	Description	Notes
1. Register patients	① Register or select the patient getting imaged. Menu → "Quick", "Regist", "List"	Refer to "2.5.1"
2. Set X-ray exposure time	<p>① Set the size of the patient by clicking on the patient size button Patient size button (  )</p> <p>② After clicking on the teeth size button, use the trackball to select the place you wish to photograph. Tooth selection button (  )</p> <p>③ When selecting patient size and teeth, the previously saved x-ray exposure time will be set.</p> <hr/> <p>If you are not satisfied with the image due to lack of x-rays or excessive amount of x-rays after completing the x-ray exposure, you can control the exposure time with the up/down movement of the trackball.</p> <p> <ul style="list-style-type: none"> <li>▪ ↑ : Increase X-ray exposure time (Large/Medium/Small: 30 Step)</li> <li>▪ ↓ : Reduce X-ray exposure time (Large/Medium/Small: 30 Step)</li> </ul> </p> <hr/> <p> After changing the exposure time as above and taking the X-ray, the modified exposure time will be saved simultaneously.</p>	    
3. Device alignment	① Place the device exactly where you wish to locate.	

Sequence	Description	Notes
<p>4. Take the image</p>	<p>① Click on the x-ray exposure button</p> <p>② On the LCD screen, "Ready" pop-up window will appear for about 2 seconds.</p> <p>③ Once the exposure starts, the "X-ray exposure" pop-up will show up on the LCD screen and the beeping will begin.</p> <hr/> <p> You are required to press on the X-ray button for the amount of time set to perform the X-ray.</p> <hr/> <p>④ Once the exposure is over, the beeping will stop and X-ray exposure pop up screen will disappear.</p> <hr/> <p> After exposure, the device needs to cool down for at least about 50 seconds. (You cannot exposure X-rays during this time.)</p>	  
<p>5. Check the image</p>	<p>① Check the image once imaging is completed.</p> <ul style="list-style-type: none"> <li>The captured image is automatically saved to the Micro SD card.</li> <li>When automatic transmission is selected, the image is automatically sent to the server.</li> </ul> 	

**Server Linked Imaging Method**

Sequence	Description	Notes
<p>1. Select Standby Patients</p>	<p>① Select the standby patient that has been registered on the server.</p> <ul style="list-style-type: none"> <li>• Menu → “Standby”</li> <li>• Click the power button on the main screen.</li> </ul>	<p>Refer to 2.5.1</p>
<p>2. X-ray exposure time setting</p>	<p>① The size of the patient and placement of teeth are automatically set to the site designated by PC.</p> <p>② When selecting patient size, the previously saved X-ray exposure time will be set.</p> <hr/> <p>If you are not satisfied with the image due to lack of x-rays or excessive amount of x-rays after completing the x-ray exposure, you can control the exposure time with the up/down movement of the trackball.</p> <p> <ul style="list-style-type: none"> <li>▪ ↑ : Increase X-ray exposure time (Large/Medium/Small: 30 Step)</li> <li>▪ ↓ : Reduce X-ray exposure time (Large/Medium/Small: 30 Step)</li> </ul> </p> <hr/> <p> After changing the exposure time as above and taking the X-ray, the modified exposure time will be saved simultaneously.</p>	
<p>3. Device alignment</p>	<p>① Place the device exactly where you are going to image.</p>	
<p>4. Take the image</p>	<p>① Click on the x-ray exposure button</p> <p>② On the LCD screen, “Ready” pop-up window will appear for about 2 seconds.</p> <p>③ Once the exposure starts, the “X-ray exposure” pop-up will show up on the LCD screen and the beeping will begin.</p> <hr/> <p> You are required to press on the X-ray button for the amount of time set to perform the X-ray.</p> <hr/> <p>④ Once the exposure is over, the beeping will stop and X-ray exposure pop up screen will disappear.</p>	  

Sequence	Description	Notes
	 <p>After exposure, the device needs to cool down for at least about 50 seconds. (You cannot exposure X-rays during this time.)</p>	
<p>5. Check the image and send</p>	<p>① Check the image once imaging is completed. The captured image is automatically saved to the Micro SD card.</p> <p>② Send the file to the server.</p> <p>Click on the Select Teeth button (  ) to begin transfer.</p> 	

### 3.3 Image Transfer

Send images from PORT-X IV to the server PC.



Based on the distance of the router and connection stability, the transfer time may differ.

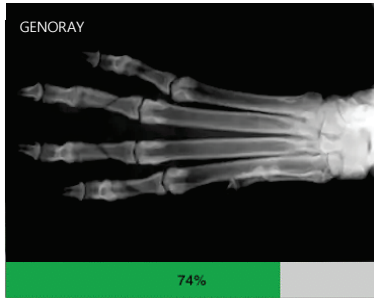
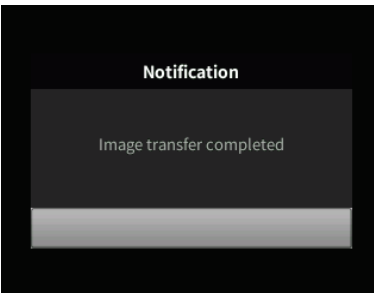


When you are transferring the file for the first time, the FFC file will be transferred, which may require additional time.


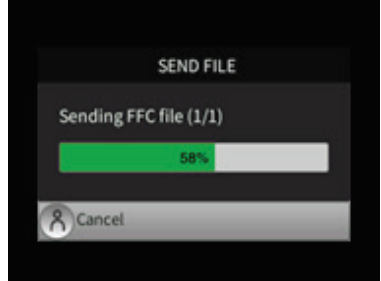


There are two types of transfers: automatic and manual. These settings can be changed in Menu→System. (Refer to 2.5.1)







#### 3.3.1 Automatic Transfer






Logistics	Description	Notes
<p>1. Complete imaging</p>	<p>① Once imaging is completed, the image and the progress bar will appear.</p>	
<p>2. Complete transfer</p>	<p>① Once the transfer is completed, move on to the next image.</p> <ul style="list-style-type: none"> <li>• For multiple images of one patient, go to the main screen.</li> <li>• Once imaging is completed, go to Standby Patient List.</li> <li>• For re-imaging, go to PortView and request imaging.</li> </ul>	

### 3.3.2 Manual Transfer




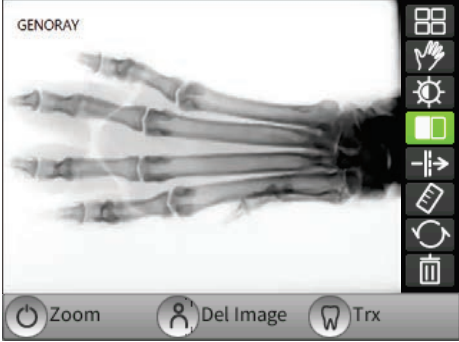
Logistics	Description	Notes
<p>1. Complete imaging</p>	<p>① Once imaging is completed, the captured image will be printed. For re-imaging, press X-ray exposure button to conduct re-imaging.</p>	
<p>2. Complete transfer</p>	<p>① Click on Select Teeth button to transfer the image.</p> <ul style="list-style-type: none"> <li>• For multiple images of one patient, go to the main screen.</li> <li>• Once imaging is completed, go to Standby Patient List.</li> </ul>	


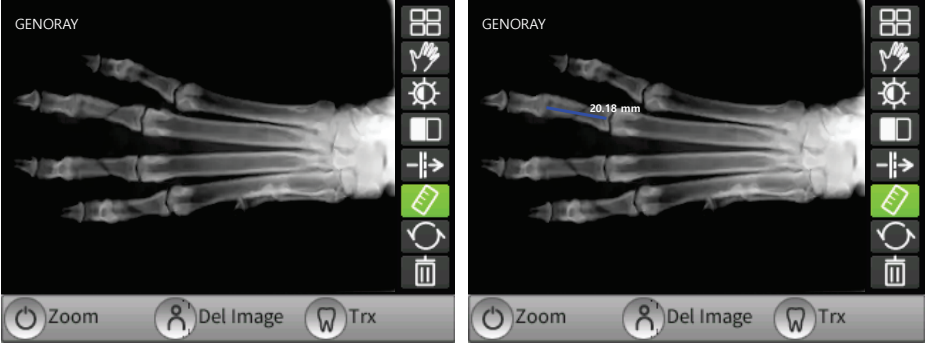


### 3.4 Image Transfer




Menu	Description
Transfer image	<p><b>[Transfer]</b></p> <ul style="list-style-type: none"> <li>Click on Select Imaging Location button (  ) to transfer the images to the server PC.</li> </ul> 
Zoom-in the image	<p><b>[Zoom-in]</b></p> <ul style="list-style-type: none"> <li>Click the power button (  ) to magnify the image in a total of 3 steps (1x, 1.3x, 1.7x).</li> </ul> <div style="display: flex; justify-content: space-around;"> <div data-bbox="454 1048 914 1373">  <p>X1</p> </div> <div data-bbox="927 1048 1369 1373">  <p>X1.69</p> </div> </div> <div style="display: flex; justify-content: space-around; margin-top: 10px;"> <p>[before zoom]</p> <p>[after zoom]</p> </div> <hr/> <div style="display: flex; align-items: center; margin-top: 10px;">  <p>If you press Zoom-in button again at 1.7x, it returns to the 1x image.</p> </div>

Menu	Description
Image list	<p><b>[List]</b></p> <ol style="list-style-type: none"> <li>① Click the menu button (  ) to bring up the image management tab.</li> <li>② Click the list button to go to the thumbnail screen.</li> </ol> 
Moving image	<p><b>[Moving]</b></p> <ol style="list-style-type: none"> <li>① Click the menu button (  ) to bring up the image management tab.</li> <li>② After clicking the move button, you can move the image using the trackball.</li> </ol>  <hr/>  Moving the image is only available when the image is magnified.



Menu	Description
<p>Brightness adjustment</p>	<p><b>[Brightness Adjustment]</b></p> <ol style="list-style-type: none"> <li>① Click the menu button (☰/⊗) to bring up the image management tab.</li> <li>② After clicking the brightness control button, you can adjust the brightness using the trackball.</li> </ol> <div style="text-align: center;">  </div> <hr/> <div style="display: flex; align-items: center;">  <p>The modified screen brightness is automatically saved.</p> </div>
<p>Color inversion</p>	<p><b>[Color Inversion]</b></p> <ol style="list-style-type: none"> <li>① Press the menu button (☰/⊗) to bring up the image management tab.</li> <li>② Click the color inversion button to invert the color of the image.</li> </ol> <div style="display: flex; justify-content: space-around; align-items: flex-end;"> <div style="text-align: center;">  <p>[Pre- inversion]</p> </div> <div style="text-align: center;">  <p>[Post- inversion]</p> </div> </div>

Menu	Description
Filter	<p><b>[Filter]</b></p> <ol style="list-style-type: none"> <li>Click the menu button (☰/🔒) to bring up the image management tab.</li> <li>By pressing the filter button, you can select the filter level from Level 0~3.</li> </ol> 
Length measurement	<p><b>[Length Measurement]</b></p> <ol style="list-style-type: none"> <li>Click the menu button (☰/🔒) to bring up the image management tab.</li> <li>When you click the length measurement button, a red dot is displayed on the image.</li> <li>You can move the dot using the trackball.</li> <li>When you click the trackball at a desired spot, the measured length is displayed.</li> </ol>  <hr/> <p> The final length, which is the sum of the dot's moving lengths, is output.</p> <hr/> <p> Dots can be marked multiple times, and the most recently selected dot can be deleted by clicking the Patient Size button (👤).</p>

Menu	Description
Reset	<p><b>[Reset]</b></p> <ol style="list-style-type: none"> <li>Click the menu button (☰) to bring up the image management tab.</li> <li>You can reset the modified image to the original image by clicking the reset button.</li> </ol>  <hr/>  <p>Zoom, movement, and brightness will be all reset to the original image.</p>
Delete image	<p><b>[Delete Image]</b></p> <ol style="list-style-type: none"> <li>Click the menu button (☰) to bring up the image management tab.</li> <li>Click the patient size button (👤) to delete the image. .</li> </ol> 

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## 4. Precautions after Use

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### 4.1 Regular Inspection

- It is recommended that this equipment be inspected by the service center once a year for the reliability and reproducibility of the equipment.
- This equipment is subject to equipment inspection and defense inspections once every three years by the inspection agency of the Ministry of Food and Drug Safety in accordance with the regulations on radiation safety control.

### 4.2 Care and Cleaning

- The performance of the device and its components must be checked regularly. See "Appendix 4. Maintenance."
- If you use equipment that has not been used for a long time, use it after making sure, for safety, that it is operating normally. Please ask the service center of the company for inspection.
- If the equipment has become dirty after using it, turn off the power and then use a soft cloth or gauze to wipe it without using force in order to avoid scratches on the equipment.



## 5. Equipment Specifications

### 5.1 Main Component Specifications

#### X-ray generator

Item	Specification
Tube voltage	70 kV
Tube current	2 mA

#### X-ray control device

Item	Specification
Epicycle	22 VDC
Exposure time	0.05 ~ 1.6 sec

#### Exposure control equipment

Item	Specification
Type	Round type
Exposed area	1.5 mm

#### Battery

Item	Specification
Type	Li Polymer
Voltage	22.2 VDC
Volume	1000 mAh

#### Adapter

Item	Specification
Rated voltage	100~240 V~, 50/60Hz, 1.0A
Output voltage	28 VDC
Output current	1.42 A

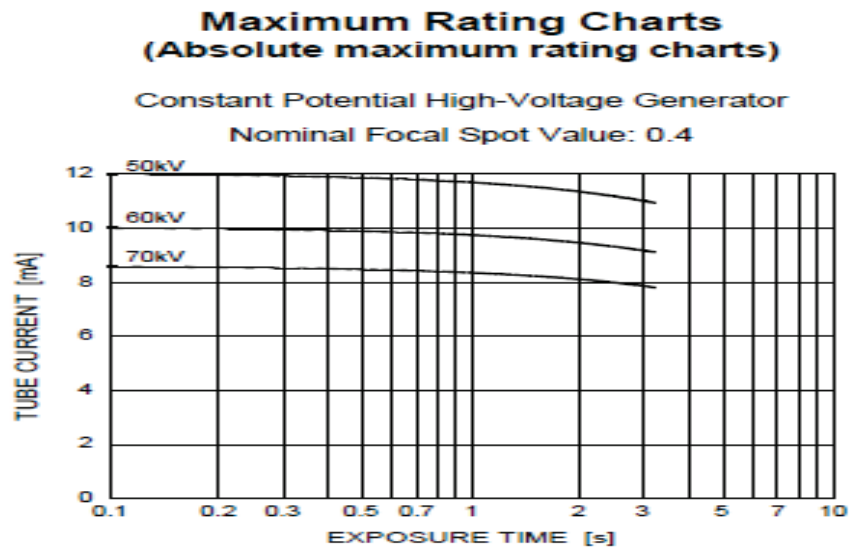
**Dimensions and weight**

Item	Specification
Size	140(W) X 173(H) X 254(D)
Weight	1.5 kg

**X-ray tube**

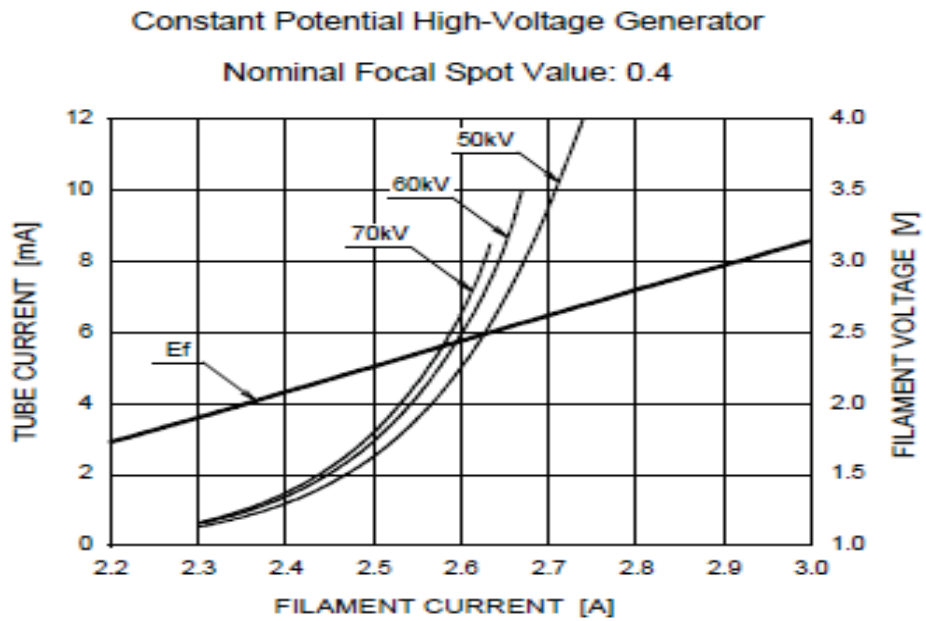
Item	Specification
Manufacturer	Canon
Model	D-045S
TYPE	Fixed anode X-ray tube
Focus	0.4 mm
Target angle	12.5°
Material	Tungsten
Cooling method	Oil cooling
Maximum allowable tube voltage	70kV
Minimum allowable tube voltage	50kV
Maximum allowable tube current	12mA
Temperature characteristics	
Anode heat capacity	4.3kJ
Maximum anode thermal efficiency	100W

**Maximum Rating Charts (Absolute Maximum Rating Charts)**



**Emission Characteristics**

**Emission & Filament Characteristics**

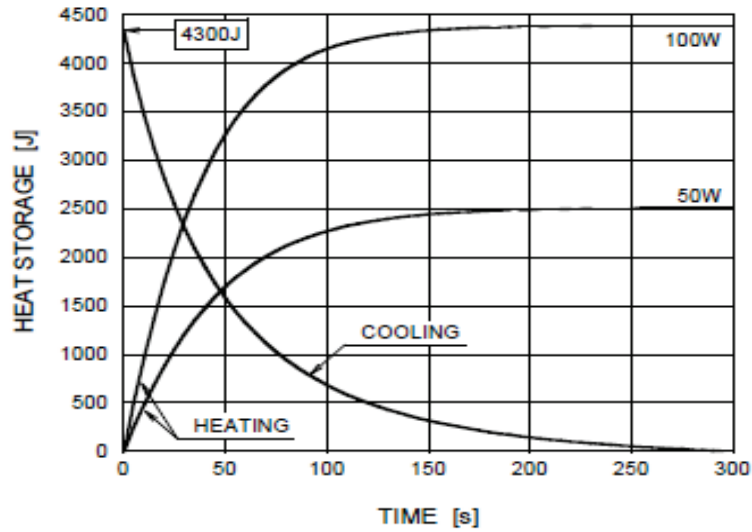


Note: This graph indicates typical characteristics.

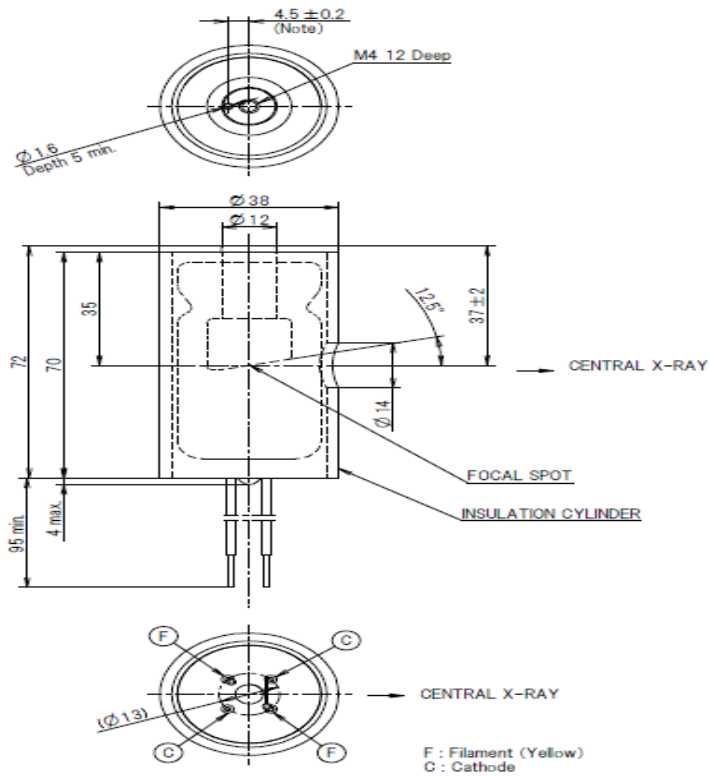


**Anode Thermal Characteristics**

**Anode Heating / Cooling Curve**



**D-045S Dimensions (Unit: mm)**



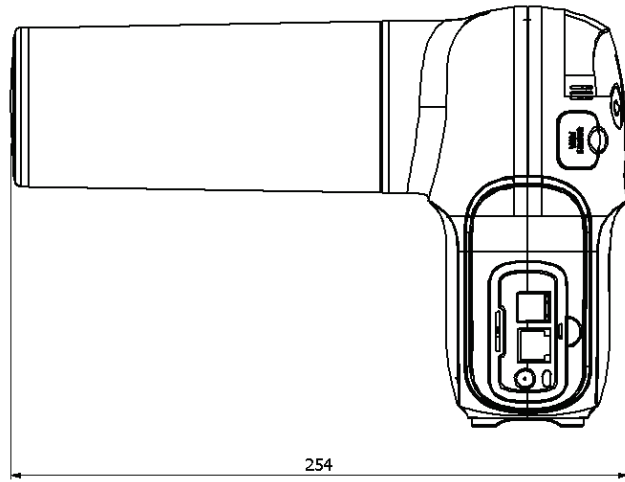
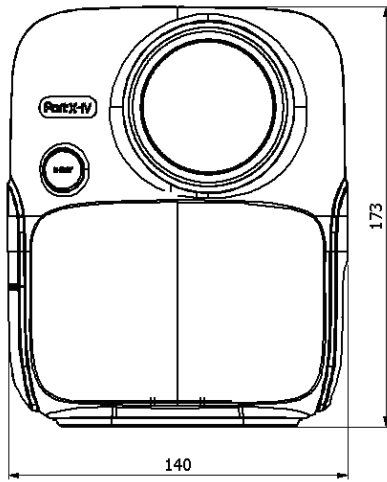
Note : Dimensions from an anode shank to a mounting hole.

**Wireless USB Dongle Specification (Optional)**

Item	Specification
Chipset	Realtek 8188 EUS
Standard	IEEE 802.11g, IEEE 802.11b, CSMA/CA with ACK used with IEEE 802.11n (draft 2.0)
	wireless technology
Interface	USB 2.0
Frequency	2.4~2.4835GHz
Wireless Speed	11n: the highest data rate can reach 150 Mbps
	11g: 6/9/12/18/24/36/48/54 Mbps (Dynamic)
	11b: 1/2/5.5/11 Mbps (Dynamic)
Working channel	1~13
Data Modulation	11b: CCK, DQPSK, DBPSK
	11g: OFDM
	11n: OFDM with PSK, BPSK, 16-QAM, 64-QAM
RF power	20 dBm (Maximum)
Antenna gain	2 dBi internal smart antenna
Encryption	64/128/152 digit WEP encryption, WPA/WPA-PSK, WPA2/WPA2-PSK Encryption
Working environment	Working temperature: 0°C to 40°C
	Storage temperature: -40°C to 70°C
	Working Humidity: 10% to 90% RH
	Storage Humidity: 5% to 90% RH
Range	Indoors: 50-100 m (Theoretical Value)
	Outdoors: 100-200 m (Theoretical Value)

### **Dimensions and weight**

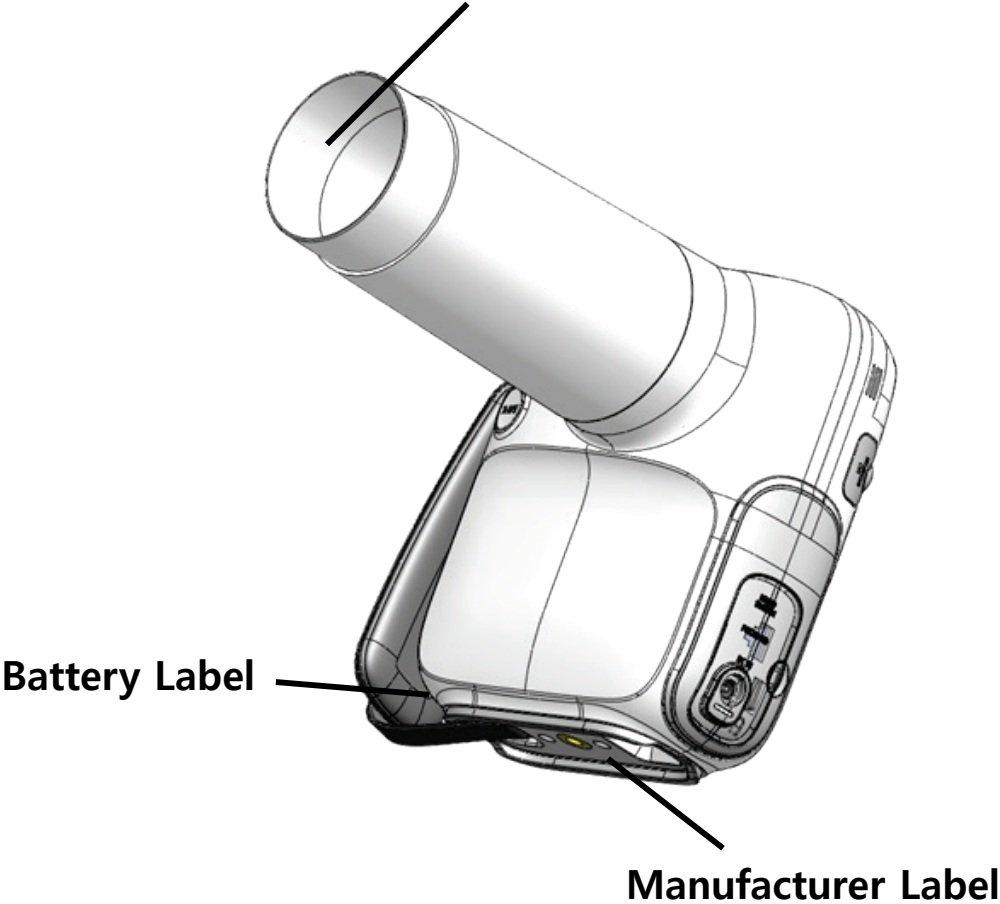
- Equipment weight: 1.5 kg  $\pm$  5%
- Equipment dimensions: 140 x 173 x 254 (Unit: mm)



## 5.2 Equipment Labeling

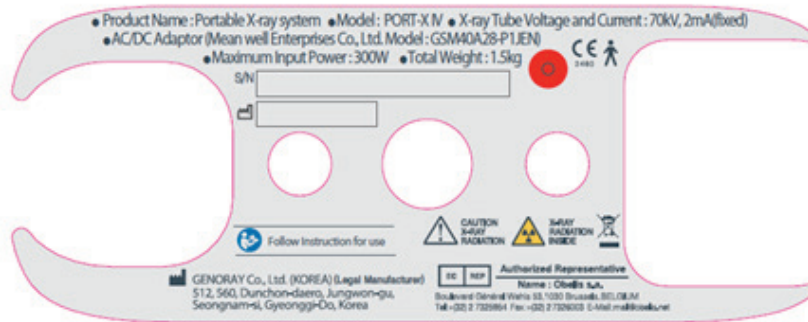
Be sure to check the label and manual before turning on the power.

### X-ray Tube Assembly Label

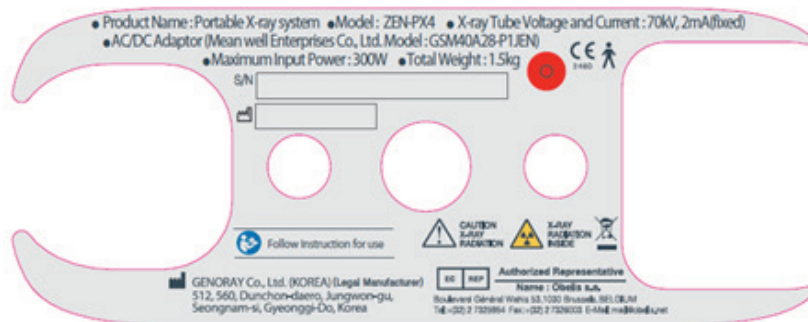


**Manufacturer display items**

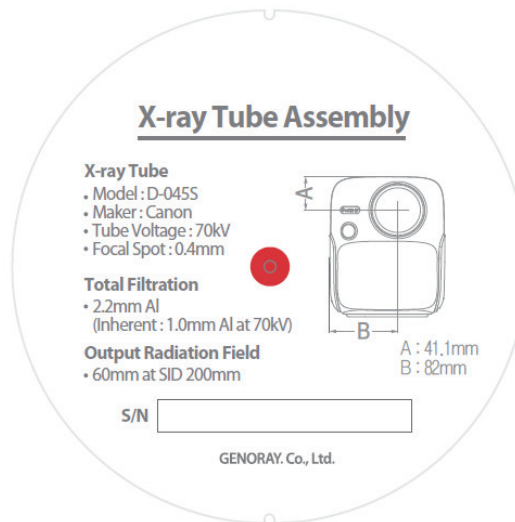
- PORT-X IV




- ZEN-PX4



**Tube label**





### Battery



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Product : Rechargeable Li-ion Battery Pack  
 Type of battery : 6ICP6/35/62  
 Model : GPB-1100  
 Rating(s) : 22.2 VDC | 1000mAh  
 Distributor : GENORAY Co., Ltd.  
 Manufacturer : GENORAY Co., Ltd. (Made in Korea)

S/N

 **SAFETY WARNING** 

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1. Use only the charger designated for this battery pack.
2. Store this product at room temperature and avoid crush, high temperature and humidity.
3. Disassemble, open, or misuse may present a risk of fire or explosion.



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Product : Rechargeable Li-ion Battery Pack  
 Type of battery : 6ICP6/35/62  
 Model : P4-6ICP6/35/60\_Pc  
 Rating(s) : 22.2 VDC | 1000mAh  
 Distributor : GENORAY Co., Ltd.  
 Manufacturer : BN TECH Co., Ltd. (Made in Korea)

S/N



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Product : Rechargeable Li-ion Battery Pack  
 Type of battery : 6ICP6/35/62  
 Model : HS603560H25-061PBH  
 Rating(s) : 22.2 VDC | 1000mAh  
 Distributor : GENORAY Co., Ltd.  
 Manufacturer : Han Sung A-Tech (Made in Korea)

S/N



# Appendix1. Error Messages and Interim Measures

If a problem occurs while using the equipment and normal functionality is not working, an error message is displayed on the X-ray control unit.

After checking the message, take appropriate action.

If the same symptom is repeated even after taking the temporary measures, contact the service center.

## App.1.1 Error message

1	<b>Code number</b>	Error 1
	<b>Error message</b>	OCP ERROR
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ After rebooting the device, check the symptoms.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
2	<b>Code number</b>	Error 2
	<b>Error message</b>	The kV is high.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ After rebooting the device, check the symptoms.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
3	<b>Code number</b>	Error 3
	<b>Error message</b>	The kV is low.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ After rebooting the device, check the symptoms.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
4	<b>Code number</b>	Error 4
	<b>Error message</b>	The mA is high.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ After rebooting the device, check the symptoms.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
5	<b>Code number</b>	Error 5
	<b>Error message</b>	The mA is low.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ After rebooting the device, check the symptoms.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
6	<b>Code number</b>	Error 6
	<b>Error message</b>	The mA is high.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ After rebooting the device, check the symptoms.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>



7	<b>Code number</b>	Error 7
	<b>Error message</b>	The tank temperature is high.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Please use the device after keeping the power OFF for 30 minutes or more.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
8	<b>Code number</b>	Error 8
	<b>Error message</b>	The tank temperature is low.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Use after leaving it in a warm place for 30 minutes or more.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
9	<b>Code number</b>	Error 9
	<b>Error message</b>	One of the kV/mA output is high.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ - After rebooting the device, check the symptoms.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
10	<b>Code number</b>	Error 10
	<b>Error message</b>	The shot switch is broken or depressed.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Release the HAND switch or SHOT switch after the shot.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
11	<b>Code number</b>	Error 11
	<b>Error message</b>	Image creation failure.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ After reconnecting the oral sensor, take the image again.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
12	<b>Code number</b>	Error 12
	<b>Error message</b>	Temp sensor malfunction.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Apply for service.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>

## App.1.2 Warning Message

1	<b>Code number</b>	Warning 00
	<b>Error message</b>	X-ray exposure is limited while the battery is charging.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Use after charging is completed.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
2	<b>Code number</b>	Warning 01
	<b>Error message</b>	Low battery level
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Use after charging the battery.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
3	<b>Code number</b>	Warning 02
	<b>Error message</b>	FFC file is missing.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Please create a FFC file.</li> </ul>
4	<b>Code number</b>	Warning 03
	<b>Error message</b>	Low backup battery level.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Replace the backup battery.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
5	<b>Code number</b>	Warning 04
	<b>Error message</b>	Time synchronization failed.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Please retry time synchronization.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
6	<b>Code number</b>	Warning 05
	<b>Error message</b>	Wireless dongle connection failed.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Please reconnect the wireless dongle.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
7	<b>Code number</b>	Warning 06
	<b>Error message</b>	Server PC connection failure.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Check the Wi-Fi connection and the server PC settings.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
8	<b>Code number</b>	Warning 07
	<b>Error message</b>	Image transmission failed.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Try sending the image again.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>

9	<b>Code number</b>	Warning 08
	<b>Error message</b>	Micro SD card connection failure.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Check the micro SD card connection.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>
10	<b>Code number</b>	Warning 09
	<b>Error message</b>	Oral sensor connection failure.
	<b>Measures</b>	<ul style="list-style-type: none"> <li>▪ Reconnect the oral sensor.</li> <li>▪ If the same symptoms occurs again, apply for service.</li> </ul>

## Appendix2. X-ray exposure condition table



The DAP table below records the average values of the measurements.

X-ray output error or measurement error may occur depending on the equipment, therefore the tolerance in the table below is 20%.

In addition, the data was measured with the image performance option set to Normal Mode.

### App.2.1 Initial setting value

#### Large

* Patient Type	Exposure tme (sec)		
	Tooth 1	Tooth 2	Tooth 3
Large	0.63	0.63	0.56
Medium	0.50	0.50	0.45
Small	0.40	0.40	0.36

## App.2.2 Air-kerma information

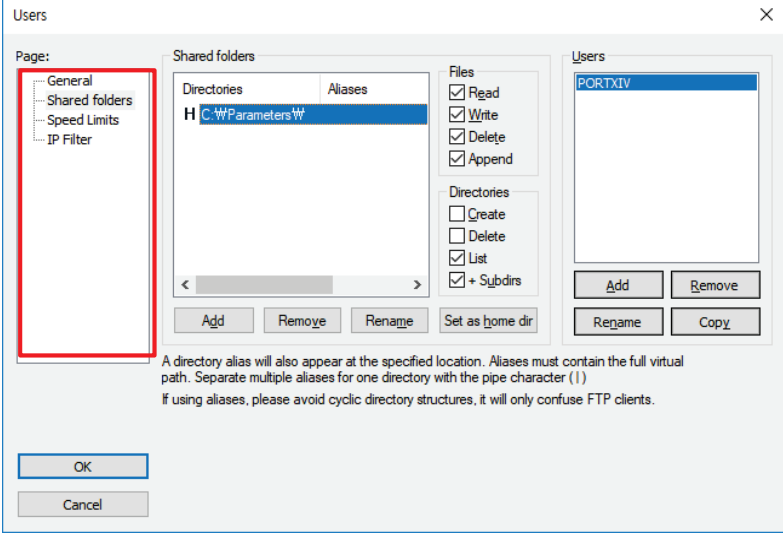
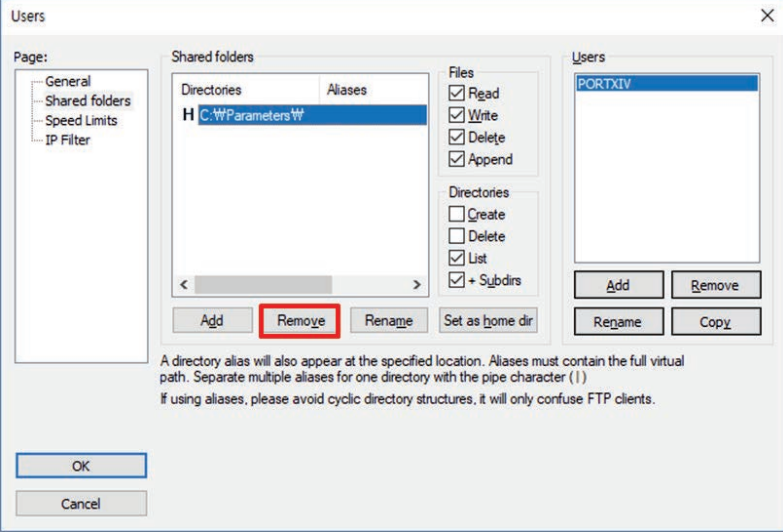
Step	sec	Air-Kerma	DAP	Step	sec	Air-Kerma	DAP
1	0.05	0.14	0.41	16	0.32	0.85	2.37
2	0.06	0.17	0.48	17	0.36	0.95	2.68
3	0.07	0.19	0.55	18	0.40	1.05	2.98
4	0.08	0.22	0.62	19	0.45	1.18	3.34
5	0.09	0.24	0.69	20	0.50	1.32	3.72
6	0.10	0.27	0.76	21	0.56	1.47	4.15
7	0.11	0.29	0.83	22	0.63	1.65	4.67
8	0.13	0.35	0.98	23	0.71	1.86	5.25
9	0.14	0.37	1.05	24	0.80	2.09	5.91
10	0.16	0.42	1.19	25	0.90	2.35	6.64
11	0.18	0.48	1.35	26	1.00	2.61	7.39
12	0.20	0.53	1.51	27	1.12	2.92	8.26
13	0.22	0.58	1.63	28	1.25	3.26	9.22
14	0.25	0.67	1.88	29	1.40	3.65	10.31
15	0.28	0.75	2.11	30	1.60	4.17	11.78

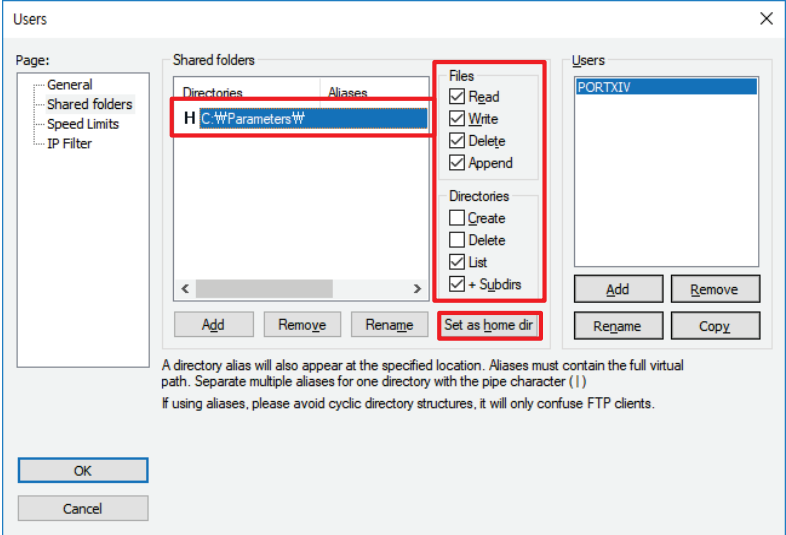
- DAP value was calculated considering the EXIT FIELD SIZE ( $\Phi 60$  mm) with the estimated air kerma value. (Formula for DAP = Air-kerma \*  $\Phi 60$  mm)
- In case of over 60cm of patient circumference, select patient size "big"
- D.A.P (Dose Area Product ) Model : KermaX plus DDP "single"



The error range for the measured dose value is within  $\pm 2\%$  on average.

# Appendix3. Resetting the FileZilla Shared Folder

Logistics	Contents
1	After running the FileZilla program, select Menu → Edit → Users.
2	<p>Select Shared folders tab.</p>  <p>The screenshot shows the 'Users' dialog box with the 'Shared folders' tab selected. The 'Directories' list contains one entry: 'H C:*\Parameters*'. The 'Remove' button is highlighted with a red box.</p>
3	<p>Click [Remove] button to remove an existing shared folder.</p>  <p>The screenshot shows the 'Users' dialog box with the 'Remove' button highlighted with a red box.</p>

Logistics	Contents
4	<ul style="list-style-type: none"> <li>▪ Click [Add] button to add a shared folder.                             <ul style="list-style-type: none"> <li>• Shared folder should be located in the PortView setting location.</li> <li>• After adding a shared folder, be sure to click the [Set as home dir] button to set it to Home directory.</li> <li>• When set to Home directory, H is displayed in front of the folder.</li> <li>• File permissions should be set as shown below.</li> </ul> </li> </ul>  <p>A directory alias will also appear at the specified location. Aliases must contain the full virtual path. Separate multiple aliases for one directory with the pipe character ( ) If using aliases, please avoid cyclic directory structures, it will only confuse FTP clients.</p>

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## Appendix4. Maintenance

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Experienced users are responsible for the proper operation and maintenance of the system.

Check regularly for the safety of the patient and the operator as per the following information.

### App.4.1 Cleaning

- Use a disinfectant (less than 17% alcohol) and a cloth to clean the PORT-X IV.  
In particular, always keep the tip of the cone clean, which is in frequent contact with the patient.
- Be careful not to let cleaning spray solution or disinfectant, etc. enter into the equipment.  
This may cause electric failure.
- Do not use cleaners meant for hard surfaces.  
Certain chemical combinations can degrade plastics.
- Do not use cleaning agents containing solvents that can dissolve plastics.



Before cleaning the equipment, be sure to turn off the power and disconnect the power plug from the outlet.

---



## App.4.2 Dose Confirm

The PORT-X IV's X-ray generating device is factory calibrated and tested.

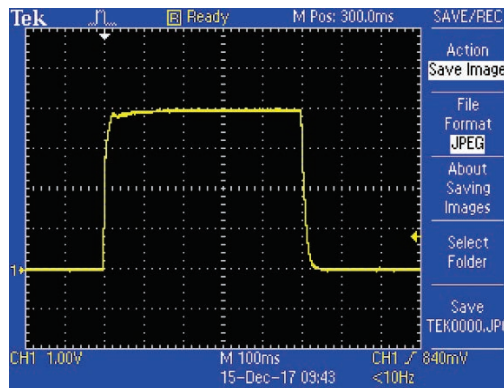
The following checks are to be performed by a qualified technician.

The test items measure the X-ray tube voltage/current, radiation time and dose, and can diagnose the condition of the equipment with the measured results.

For measurement instruments, we recommend that you use certified instruments from a specialist supplier.

### Measurement Method

- Tube current measurements are performed using an oscilloscope.
- Connect the oscilloscope to no. 6 and no. 8 of the RJ45 external output terminal on the equipment.
- Exposure time from RJ45 No. 6 (mA\_OUT) to RJ45 No. 8 (GND) is set at 0.5 sec and then the X-ray is exposed.
  - Reference value: 2 mA -> 4 V  $\pm$  10% (3.6 to 4.4 V)





**mA: 0.5 mA per 1 V**

- If the oscilloscope's waveform is not displayed correctly, re-exposure the X-rays.
- If the output waveform does not match the reference value, contact the manufacturer.
- Tube voltage, dose value and exposure time measurements are carried out using a dosimeter.

Set the exposure time (refer to Appendix.3) as follows and exposure X-rays.

Item	Reference value	Timer setting and its allowable range				
		50 ms	100 ms	500 ms	1000 ms	1600 ms
kVp (eff) Accuracy	70 kV $\pm$ 7%	66-75	66-75	66-75	66-75	66-75
Timer Accuracy	Setpoint $\pm$ 10%, $\pm$ 20 ms	45-55	90-110	450-550	900-1100	1440-1760

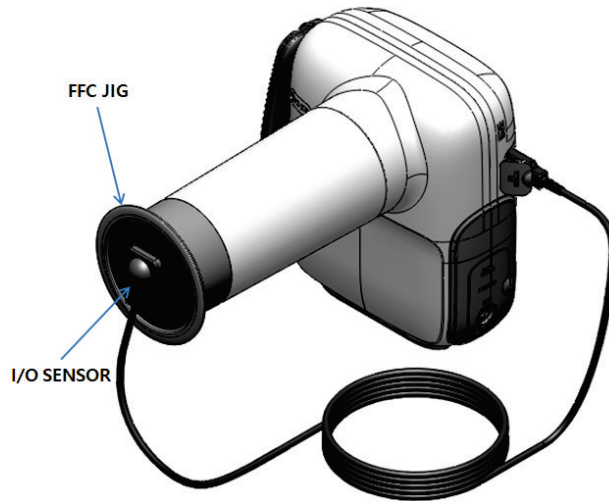
- If it is out of the above error range, re-exposure the X-rays.  
If it is continuously out of the error range, contact the manufacturer.
- Details regarding the measuring equipment used are as follows.  
We recommend using the following equipment or equivalent certified products.

Model	Manufacturer	Photo
Oscilloscope (TDS2022C)	Tektronix	
Dose Meter (255)	Piranha	

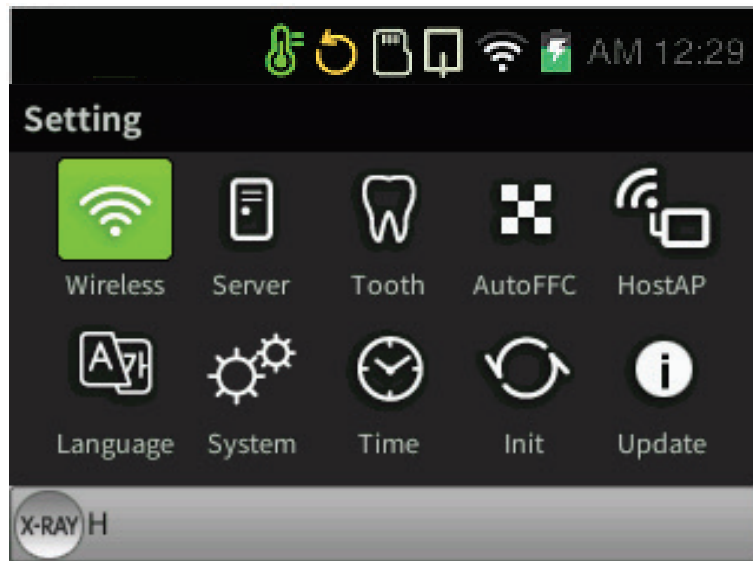
### App.4.3 Check image

Please refer to "Dose Confirm" item to check whether the X-ray is output normally.

#### Make Flat Field Correction



In order to obtain a low-noise image, execute the FFC (flat filed correction) function by using the FFC JIG provided for the first connection with the PORT-X IV and Intra Oral sensor



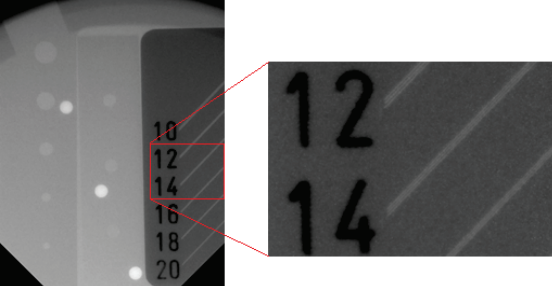


Select Setting-AutoFFC to execute the FFC function automatically.


**Resolution**

Check the image quality by measuring the clarity of the image via resolution.

The method is explained below.

Logistics	Photo
<p>① Attach the I/O Sensor to the phantom.</p>	
<p>② Exposure X-ray for 0.2 seconds.</p>	
<p>③ The lines of the resolution chart should appear as shown in the image.</p> <ul style="list-style-type: none"> <li>• More than 14 Line Pairs should appear.</li> <li>• If the line pair is not visible, proceed to FFC, and re-image X-ray.</li> </ul> <p>If the line pair is still not visible, please contact our service center.</p>	

- More information on the phantom used is as follows

Model	Manufacturer	Photo
<p>QUART dent/digitest M2/M1</p>	<p>QUART</p>	

## App.4.4 Battery

- Repeated charging shortens the available time for use.

As an approximate standard, after the battery has been charged about 500 times, the possible time it can be used is around 70-80% of what was possible at the time it was first purchased.

- It is recommended to make sure to charge it once every six months.

Due to the nature of lithium-polymer batteries, the remaining battery capacity reduces even when not in use.

- Please note that if the equipment is not used for a long time, there may be cases where charging does not take place even when the charger is connected.
- The charging time and usage time may differ depending on the usage environment.



Battery maintenance may vary depending on the device.

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## App.4.5 Service

- Only technicians certified by Genoray Co. can perform inspection and service of equipment.
- For technical support, please contact our service center.

## App.4.6 Returns and repairs

- If the equipment is found to be defective and needs repair, please contact our service center.
- The company will not be responsible if the product is disassembled or modified arbitrarily.

## App.4.7 Maintenance table

Inspection period	Inspection items	Inspector	Result					Remarks
			1	2	3	4	5	
Everyday	Power plug connection status	User						
	Grounding connection status							
	Power off after using the equipment							
	Cleanliness of the equipment							
	Disinfecting sections that come into contact with patient							
	On/off switch							
	Up/down, right/left buttons							
	Exposure Switch							
	Patient registration							
	Saving and loading images							
Every week	Temperature and humidity							
	Emergency switch							
6 months or more Unused equipment	Tube voltage accuracy test	Manufacturer						
	Tube current accuracy test							
	Exposure dose to the patient							
	Detector calibration							



Carry out periodic inspections and tests to maintain equipment and image quality.



For normal use of this equipment, regular inspections must be made every 3 years after the date of purchase.









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